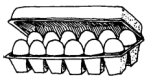
Doing the shopping

Mrs. Margaret is in her kitchen. She's making a shopping list.

Margaret: "I've got some……. .but I haven't got any……. . I've got some……

There are two dozen……  , two kilos of …… but there isn't any tea.

There's a lot of……. but there isn't any…… . There isn't any coffee and I

haven't got any……. but there's a lot of…… and……. . I also

need some…… , three loaves of…… ,……

and…… , some…… a birthday…… and some

birthday…… for Susan's birthday.

<u>Task1:</u> Complete the text above.

<u>Task2:</u> Follow the example given.

e.g. – Has Margaret **got** *<u>any</u>* orange*<u>s</u>*?

→ Yes, she's got some oranges.

- Has she got any tea?

→ No, she hasn't got any tea.

a) are there any eggs in Margaret's kitchen?

→……

b) has Margaret got any sugar?

→……

c) has she got any milk?

→……

d) how many loaves of bread does she need?

→……

e) does she need any toothpaste?

→……

f) has she got any birthday candles?

→……

Language summary:

Any in questions + plural or uncountables.

Some in positive answers. ***E.g.*** – have you got any friends in England?

Any in negative answers. → Yes, I've got some.

→ Yes, I've got some friends in England.

→ No, I haven't got any.

→ No, I haven't got any friends in England.

Task3: Insert the missing sentence.

Shopping for a Sweater.

-OK, here's my Visa.
-Thank you. Have a nice day!
-How does it fit?
-What size are you?
-Can I help you?
-How about this one?
-Do you take credit cards?

Shop assistant: ……
Jessica: Yes, I'm looking for a sweater.
Shop assistant: ……
Jessica: I'm an extra large.
Shop assistant: ……
Jessica: Yes, that's nice. Can I try it on?
Shop assistant: Certainly, there are the changing rooms over there.
Jessica: Thank you.
Shop assistant: ……
Jessica: It's too large. Do you have a large?
Shop assistant: Yes, here you are.
Jessica: Thank you. I'll have it, please.

Shop assistant: OK, how would you like to pay?

……..

Shop assistant: Yes, we do. Visa, Master Card and American Express.

……

Thank you, goodbye

……

►Where to buy what!

Task4: Label the pictures below.

Shoe Shop or Cobbler's / Men's Clothing Shop or Tailor's / Electrical Store / Toy Shop or Toy Store / Jeweler's / Newsagent's / Ladies Clothing Shop or Boutique / Chemist's / Fishmonger's / Record Shop / Haberdasher's / Optician's / Butcher's / Florist's / Book Shop / Greengrocer's / Baker's / Post Office / Grocer's

……

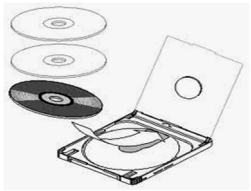
……

……

……

……

……

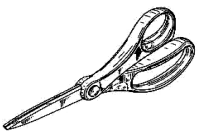


……

……

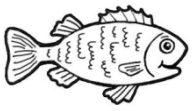
……

……



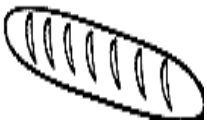
……

……



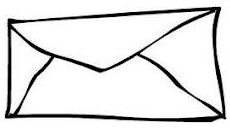
……

……



……

……



……

……

……

Useful Shopping Phrases

Finding a Shop

Questions

- Can you recommend a good toy/clothes shop?
- Is there a chemists/supermarket in the area?
- Where can I get toothpaste/pet food?
- Where's the nearest shopping centre?

Answers/Comments

- There's a really good bookshop just around the corner.
- The best toy shop is in the shopping centre.
- The nearest one is a few miles away.

Opening Hours

Questions

- What time do you open, please?
- What time do you close, please?
- What are your opening hours?
- Are you open all day?
- Are you open on Sundays?

Answers/Comments

- We're open 24/7.
- We're closed at lunchtime, between 12 and 2pm.
- We're open from 9am till 6pm, Monday to Friday.

Shopping for Clothes

Questions

- Could you help me, please?
- Could you tell me where the ..... department is?
- Excuse me, I'm looking for a.....
- Is there somewhere I can try this on, please?
- Does it suit me?
- Do you have this in a (larger/smaller size) (different colour), please?
- Do you do alterations?
- Do you have a refund policy?

Answers/Comments

- It's too long / short / tight / loose.
- The ladies / gents changing rooms are over there.
- You can bring it back and exchange it or get a refund within 2 weeks if you keep the receipt.

Paying

Questions

- Do you take credit cards?
- Does it have a warranty?
- Can I pay by cheque?
- Do you offer a cash discount?
- Could I leave my bags here and pick them up later?

Answers/Comments

- We take all the major credit cards.
- We only accept cheques with a cheque card.
- Sorry, no.
- Yes, certainly.

It's Saturday morning and Mrs. Smith is going shopping.

Mrs S:	John, I'm going to the shops. Is there anything you want?
John:	Yes please! Can you pick up my magazine from the newsagents?
Mrs S:	Of course. Do you want to come with me?
John:	No way, I'm going round to Mike's house, sorry.
Mrs S:	No problem. I'll be about an hour, be home by 5 o'clock at the latest.
John:	O.K. I'll see you later.
A bit later.....	
Mrs S:	John, are you home?
John:	Yes mum, I'm up stairs.
Mrs S:	Come down here, I bought you a new Nike T-shirt; I want you to try it on.
John:	Nike? Great I'm coming!
A few minutes later.....	
Mrs S:	Well, does it fit?
John:	I think it's a bit too small.
Mrs S:	Let's have a look. Hmmm, I think you've grown again!
John:	I can't wear it though.
Mrs S:	Do you like it?
John:	Yeah, it's a nice colour.
Mrs S:	I'll take it back to the supermarket and see if I can change it.

Mrs Smith had bought a nice new T-shirt for John, but when he tried it on it didn't fit.

	It's Saturday evening and Mrs Smith has to return the T-shirt.
Mrs S:	Excuse me, can you help me?
Shop Assistant:	Yes of course, what can I do for you?
Mrs S:	I bought this T-shirt for my son this afternoon, but it doesn't fit him, it's too small.
Shop Assistant:	Do you want to change it or get a refund?
Mrs S:	I'd like to change it for a larger size. Do you have these in large?
Shop Assistant:	I'll just check. Let's see, yes we have large or extra large, and which would you prefer?
Mrs S:	I think large will be fine, it's for my son.
Shop Assistant:	That's fine; if it doesn't fit just bring it back again. If you take it to the customer service desk, they'll sort it all out for you.
Mrs S:	Thank you. Just as a matter of interest do you give refunds?
Shop Assistant:	Yes, of course. You can bring any clothing items back up to three weeks after purchase, but you must keep the receipt.
Mrs S:	I see thanks again.
Shop Assistant:	You're welcome.